



CQE Training & Consultancy Plt (Reg. No. : LLP 0003668 LGN)

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ISO9001:2015 QMS Introductory & Awareness (PUBLIC/IN-HOUSE TRAINING PROGRAMME)



ISO 9001:2008	ISO 9001:2015
0. Introduction	0. Introduction
1. Scope	1. Scope
2. Normative Reference	2. Normative Reference
3. Terms and Definitions	3. Terms and Definitions
4. Quality Management Systems	4. Context of the organisation
5. Management Responsibility	5. Leadership
6. Resource Management	6. Planning
7. Product Realisation	7. Support
8. Measurement, Analysis and Improvement	8. Operation
	9. Performance Evaluation
	10. Improvement



INTRODUCTION

ISO 9001 *Quality Management Systems – Requirements* is currently being revised. The revision work has reached the "Official International Standard" or "Final" stage. The target for completing this work and publishing a revised edition of the standard is around September 2015. In order to help users and other organizations prepare for the advent of the revised edition, the International Accreditation Forum (IAF) has prepared the Transition Planning Guidance document, with the assistance of ISO/TC 176/SC2/WG23.

This introductory and awareness training provides guidance for the transition from ISO 9001:2008 to ISO 9001:2015. It identifies activities which should be considered by relevant interested parties and to increase understanding of the context of ISO 9001:2015. The revision introduces significant changes and will be published in September 2015. The standard is based on Annex SL of the ISO Directives, a high-level structure (HLS) which standardizes sub clause titles, core text, common terms and core definitions to enhance compatibility and alignment with other ISO management system standards.

The main changes in the new version of ISO 9001:2015 are:

- ✚ the adoption of the HLS as set out in Annex SL of ISO Directives Part One,
- ✚ an explicit requirement for risk-based thinking to support and improve the understanding and application of the process approach,
- ✚ fewer prescribed requirements,
- ✚ less emphasis on documents,
- ✚ improved applicability for services,
- ✚ a requirement to define the boundaries of the QMS,
- ✚ increased emphasis on organizational context,
- ✚ increased leadership requirements,
- ✚ greater emphasis on achieving desired outcomes to improve customer satisfaction.





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LEARNING OUTCOMES / OBJECTIVES

Also available as
in-house programme

Upon return to workplace, participants will be able to :

- acquire an in-depth understanding of the development of ISO9001:2015 QMS,
- clearly distinguish the major differences between ISO9001:2008 versus ISO9001:2015,
- understand the major reformatting of the ISO9001:2015, its structure and terminology,
- emphasis on Risk Management through Risk Based Thinking (RBT) process,
- identify organizational gaps which need to be addressed to meet new requirements,
- develop an implementation plan,
- provide appropriate training and awareness for all parties that have an impact on the effectiveness of the organisation,
- update existing quality management system (QMS) to meet the revised requirements and provide verification of effectiveness,
- where applicable, liaise with certification body (CB) for transition arrangements.

CONTENTS

DAY 1



- **Fundamental of ISO9001:2015 QMS**
 - its development process
 - transition timeline
 - the revised Quality Principles
- **Major reformatting and differences**
 - adoption of the High Level Structure (HLS) as set out in Annex SL of ISO Directives Part One
 - changes in standard structure and terminology:
 - Goods and services replacing Products
 - External provision of goods and services replacing Purchasing
 - Documented information replacing “Document” and “Record”
 - Leadership replacing Management responsibility
 - Removing of Preventive Action
 - Changes to “Design and Development” and “Measuring Equipment” clauses



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- **Integration of Strategic Planning with Business**
- **Understood more on Quality Tools and Application:**
 - **SWOT**
 - **Hoshin Planning**
 - **FMEA**
 - **Poka-Yoke**
 - **Customer survey**
- **Identification of gap and develop an appropriate implementation plan**
- **Updating and revising the existing QMS to meet new requirements**
- **Provide necessary awareness training to all involved parties**
- **Liaison with Certification Body (CB) for transition changes and arrangements**



TRAINING METHODOLOGY



The program would be conducted by using the following materials / aids:-

- ✚ Course Note
- ✚ LCD / OHP
- ✚ Group Activities / Workshop
- ✚ Lecturettes

DURATION

Two Day (2 Days)

PARTICIPANTS

This programme is designed for top and middle levels of management such as QMR, Managers, Head of Departments (HODs) and Executives who are involved in developing, maintaining and improving the organization quality management systems, ensuring the effective and efficient implementation.



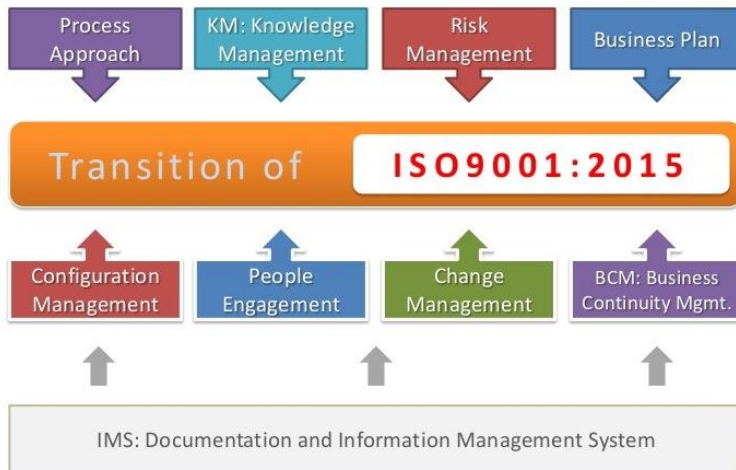
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ISO 9001:2015

What is new?



June 2013 CD

(Committee Draft)

April 2014 DIS

(Draft International Standard)

July 2015 FDIS

(Final Draft International Standard)

September 2015

Published International Standard

