



CQE Training & Consultancy Plt (Reg NO. : LLP 0003668 LGN)

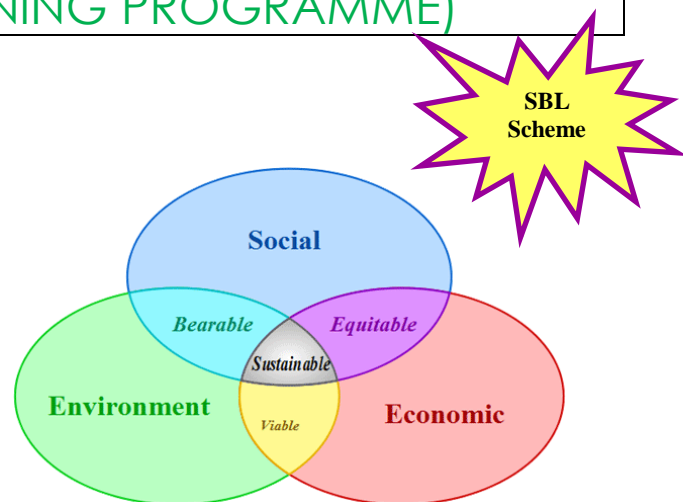
Registered Office : No. 46, Lorong Bintang, Taman Tasik Permai, 34000 Taiping, Perak. Malaysia.

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GUIDANCE ON CORPORATE SOCIAL RESPONSIBILITY (CSR) TRAINING BASED ON EICC (PUBLIC / IN-HOUSE TRAINING PROGRAMME)



Introduction

The **Electronic Industry Citizenship Coalition (EICC) Code of Conduct** establishes standards to ensure that working conditions in the electronics industry supply chain are safe, that workers are treated with respect and dignity, and that business operations are environmentally responsible and conducted ethically.

The **EICC Code of Conduct** is a set of standards on social, environmental and ethical issues in the electronics industry supply chain. The standards set out in the Code of Conduct reference international norms and standards including the Universal Declaration of Human Rights, ILO International Labor Standards, OECD Guidelines for Multinational Enterprises, ISO and SA standards, and many more. The current EICC Code of Conduct, version 4.0, is in effect until March 31, 2015. An updated, 5.0, version was ratified in 2014 and goes into effect on April 1, 2015.

Considered as part of the electronics industry for purposes of this Code are all organizations that may design, market, manufacture or provide goods and services that are used to produce electronic goods. The Code may be voluntarily adopted by any business in the electronics sector and subsequently applied by that business to its supply chain and subcontractors, including providers of contract labor.

To adopt the Code and become a participant ("Participant"), a business shall declare its support for the Code and actively pursue conformance to the Code and its standards in accordance with a management system as herein. Participants must regard the Code as a total supply chain initiative. At a minimum, Participants shall also require its next tier suppliers to acknowledge and implement the Code.

Fundamental to adopting the Code is the understanding that a business, in all of its activities, must operate in full compliance with the laws, rules and regulations of the countries in which it operates. The Code encourages Participants to go beyond legal compliance, drawing upon internationally recognized standards, in order to advance social and environmental responsibility and business ethics. In alignment



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with the UN Guiding Principles on Business and Human Rights, the provisions in this Code are derived from key international human rights standards including the ILO Declaration on Fundamental Principles and Rights at Work and the UN Universal Declaration of Human Rights.

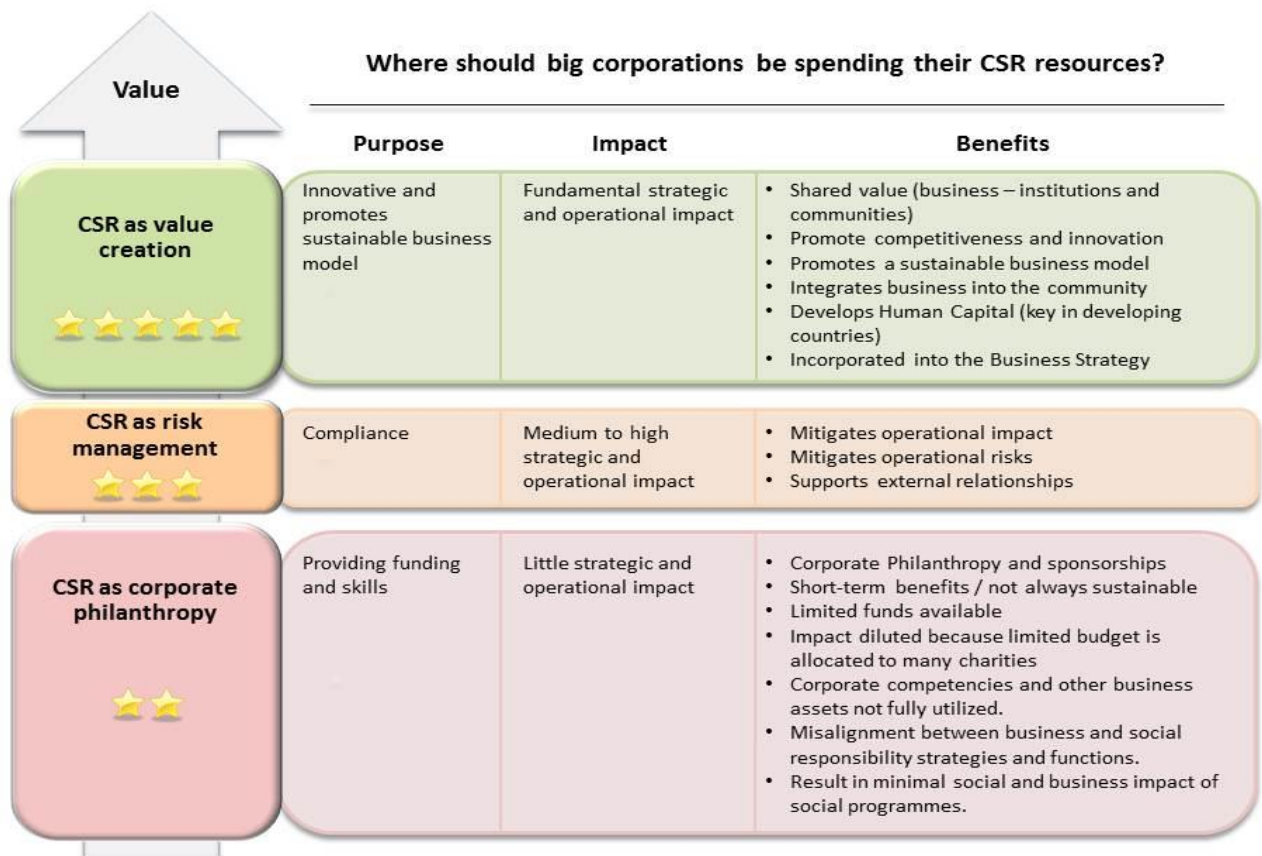
The EICC is committed to obtaining regular input from stakeholders in the continued development and implementation of the Code of Conduct. The Code is made up of five sections. Sections A, B, and C outline standards for Labor, Health and Safety, and the Environment, respectively. Section D adds standards relating to business ethics; Section E outlines the elements of an acceptable system to manage conformity to this Code.

Learning Outcomes/Objectives

Also available as
in-house programme

This training is designed to give you the relevant skills and knowledge to assess and report on the conformance and effective implementation of an CSR management system based on EICC. On training completion participants will be able to:-To understand the implementation of a social responsibility program in accordance with Electronic Industry Citizenship Coalition (EICC) Code of Conduct

- ✓ To understand the relationship between a social responsibility program and the compliance with the requirements of different stakeholders of the organization
- ✓ To know the concepts, approaches, standards, methods and techniques allowing to effectively manage a social responsibility program
- ✓ To acquire the necessary expertise to contribute in implementing a social responsibility program as presented in EICC





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COURSE CONTENTS

Introduction and Awareness to Corporate Social Responsibility (CSR) Concepts as defined by EICC Code of Conduct

- ✦ Registration - Attendance Sign In
- ✦ Introduction & Training Schedule Confirmation
- ✦ Ice-breaker Session
- ✦ Learning Objectives/Outcomes
- ✦ Normative, regulatory and legal framework related to organizations' social responsibility
- ✦ Fundamental principles of organizations' social responsibility
- ✦ Introduction to management systems and the process approach
- ✦ Development of a social responsibility policy and objectives
- ✦ Human/Labor rights issues and best practices
- ✦ Environment issues and best practices
- ✦ Health & Safety issues and practices
- ✦ Ethics issues and practices
- ✦ Fair operating practices issues and best practices
- ✦ Management systems used to manage the
- ✦ Community involvement and development issues and best practices
- ✦ Management systems used to manage the processes and operations

Who Should Attend

- ✦ Members of a social responsibility team
- ✦ Project managers or consultants wanting to prepare and to support an organization in the implementation of a social responsibility program
- ✦ Persons responsible for a social responsibility program or conformity in an organization
- ✦ Members of a social responsibility team
- ✦ Auditors

Duration

1 day

Training Methodology

The program would be conducted by using the following materials / aids :-

- ✓ Course Note
- ✓ LCD Presentation
- ✓ Group Discussion
- ✓ Lecturettes



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